

Account Number:

WOODLAWN WATER SUPPLY CORPORATION

2833 Ted Trout Dr. Ste. B

Lufkin, TX 75904

(936)875-3311

www.woodlawnwater.com

Email: support@woodlawnwater.com

Customer Information:

- Bills are **due on the 10th** of each month.
- Bills that are late automatically accrue a **\$10.00 late charge** to the account.
- The base rate fee, monthly usage, and tax is charged to the account **every month**.
- Customers are expected to contact the office **before** they move out of their property.
- Past due accounts that are not paid by the 20th are subject to having their water cut off. If turned off, there will be a **\$50.00 reconnect fee** added to the account.



- To pay with a credit card, you can set up automatic payments or one-time payment by creating an account through our website listed above.
- Automatic Bank Draft- your bill is automatically deducted from your bank account. Simply fill out the Bank Draft Application and return it to our office.
- You can pay over the phone by calling our automated phone service.
IVR Water Pay Phone Payments: 936-229-4231
- Checks can be deposited in our **drive-thru drop box** located at the end of our office building or mailed to us at the address listed above.

Water Operator Brad Naron: 936-635-7093

Office Hours: Monday-Friday 8:00am-5:00pm (Closed for Lunch 12:00-1:00pm)

***** Sign up for Text Alerts on our website to receive emergency updates*****